

# Business Excellence Champion Certification



benchmark **6**ix sigma  
Inspiring Minds, Facilitating Excellence

# All About Business Excellence Champion Certification

## Program Objectives

The Business Excellence Champion program is designed to equip and empower business leaders to embrace and lead lean six sigma deployment to achieve both immediate and long term business results in a challenging environment.

Successful Six Sigma / Lean Six Sigma deployment begins with management leadership. Leaders trained as Lean Six Sigma Champions align the program with the organization's strategic objectives through project sponsorship, resource allocation to project teams, and on-going oversight of program effectiveness. Without the leadership of committed Champions, Lean Six Sigma teams lack the authority, resources, and business integration necessary for project and program success.

## Pre-requisites

For the Business Excellence Champion program, participant should be a graduate and have a minimum job experience of three years. This certification program will be conducted in English and spoken/written English proficiency is a must.

## Certification Requirements

The course assessment shall be carried out in three parts

- Classroom assessment through activities like quiz. It contributes 25% to the final grade
- Team Presentation activity contributing 25% to the final grade
- 40 question multiple-choice exam on the last day of the training that lasts 1 hour. The questions on the final exam include material that is covered in all

All multiple choice questions carry equal scores. Participants need 60% in each assessment section and 70% as overall score to get certified as Business Excellence Champion by Exemplar Global.

## Training Methodology

Instructor led classroom based training with Lectures, Q/A, Small Group Discussions, Review Sessions, Exercises, Tests, Hands-on practical problems, Simulation, Role Playing, Teaching Others, Guided Practice, Feedback, Brainstorming, and Problem Solving.

The Benchmark Six Sigma training format provides ample practice

- During training with the help of simulated practice project.
- Post training with the help of Global News channel and active discussions in LinkedIn group - Lean Six Sigma War Room.

## Course Duration

The course duration of the Business Excellence Champion certification program is 2 days.

If you compare Benchmark Six Sigma course contents with those offered by other leading providers—you will find that Benchmark coverage is same or better. The advantage lies in the methodology of coverage where focus is on practical knowledge that is directly applicable to real-world situations.

In any given year, there is at least one Business Excellence Champion certification program conducted by Benchmark Six Sigma in one of the Indian cities.

# Business Excellence Champion Certification - Course Elements

## Course Outline

### Leadership and Change Management Models and Frameworks

- Understanding Change Management, Resistance to Change, Embracing Change
- 8 Step Model to Change
- What is Hoshin Kanri?
- Role of a Champion, Sponsor, MBB
- Stakeholder Analysis
- Understanding Synergies with Complimenting Frameworks like ISO, CMMi, Kaizen, Agile, Project Management, etc.

### Strategic Deployment Roadmap

- Full vs Partial Deployment
- Creating Road Map : Assess, Plan, Apply, Sustain
- Vision and Goal Setting
- Resourcing and Organization Alignment
- Working in Teams
- Project Selection Approach
- Understanding Big Y

### Program Management

- Program and Project Governance
- Project tracking and reporting
- Management Reviews
- Mentoring and Coaching for Success
- Conflict Management and Influencing Skills
- Conducting Effective Meetings
- Project Closure
- Driving Certification Programs
- Aligning Goals and Objectives to Performance
- Reward and Recognition
- Working in a Global Environment

### Lean Financing and Accounting

- Budgeting of Resources
- ROI
- Understanding Benefit Types
- Benefits Approval and Sign off Process
- Leverage and Replication Opportunities

### Communication

- News letters
- Monthly updates
- Awards Ceremony
- Roadshows
- Organizing Competitions
- Industry Participation
- Celebrating Success

### Highest Global Recognition

Benchmark Six Sigma offers unparalleled international recognition. Benchmark Six Sigma is certified by Exemplar Global for Business Excellence Champion training as a competency for Business Excellence Master Black Belt.



**Exemplar  
Global**

Exemplar Global's Principal Offices are located in Sydney, Australia, Milwaukee, USA and Seoul, Korea with international offices located in Brazil, Cyprus, Japan, Malaysia, New Zealand, Taiwan, Thailand and Turkey, and Seoul Branch offices located in China and

Participants from US, Europe, Middle East, Japan, and other parts of Asia attend our programs indicating a world-wide acceptance of Benchmark Six Sigma programs.

## About Benchmark Six Sigma

Benchmark workshops have evolved as Industry best offerings in two formats. In the public workshops format, we offer globally recognized programs with content and methodology that can be used in practically any domain. In the customized in-company workshops format, Benchmark is known for its ability to design and deliver highly valuable programs with demonstrated applicability. Our in-company workshops are offered with or without consulting support.

## India Locations

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